## Sign Mates Matchmaking App

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#### Background

In geo-social networking (GSN) apps, there is a lack of focus on the aspects of communication accessibility. Existing GSN apps do not support American Sign Language (ASL) nor other sign languages such as Tinder, Bumble, or Badoo. Thus, they are not accessible to deaf and hard-of-hearing (HOH) users. Many deaf and HOH users do not feel comfortable disclosing their disability in the GSN apps that frames disability as a problem.

## Infographics



Both 6 deaf and hearing participants want to filter by ASL fluency and skills.

**Features** 

Showcase skills

and experience

Geolocation

Match with others to

fill gaps in your teams

networking events

One in 2 people are

of sign language

frustrated about lack options and limited matching.

Half of the participants

because of its popularity

like Tinder the most

and simplicity.

# DATE & find your match DATE **Features** Autoplay videos in sign language Display users' sign language preferences

Heatmap for sign language events where people can discover sign language-friendly events

#### **User Scenario**

John Doe is 22 years old and deaf. He is a third-year undergraduate IT student at Gallaudet University. He enjoys the college life; However, he wants to do something different. He is interested in interacting with hearing people. He fears rejection because of how hearing people might treat him differently due to the stigma of deafness.

He has experience with dating apps, but those apps do not include sign languages, which he finds very frustrating. He wants to find people who already know or are willing to learn sign language to create deeper connections.

It is important for John to know the hearing person's ASL fluency. He is happy to teach ASL when spending time with them. Additionally, he enjoys the deaf nightlife, but has a hard time finding sign language friendly events and places.



**Future Work** 

Sign Mates intends to be designed and built in the next 6-12 months based in Washington, D.C. We will participate in several startup competitions and apply for funding, which allows us to conduct qualitative research and recruit 30-50 paid participants for interviews and user testing to gather more data about ASL filtering. We will gather features the participants want in a sign language-based dating app. We are aiming to launch Sign Mates in the D.C. during Fall 2024.

Why Washington, D.C.? It has one of the largest signing communities in the United States. We will expand our new app to other locations such as San Francisco, New York City, Seattle, Chicago, and Austin. Our company's mission is to include all users with and without disabilities regardless of their sign language fluency. Sign Mates strives to improve communication accessibility and support other sign languages not limited to ASL.